



PROCUREMENT REFERENCE: 10/FY/2024 – Clarifications

1. Drilling time is mentioned 7hrs till 9hrs , kindly advise if we can have more time as this will delay the project. (after business hours can also be an option)

Bidder will be allowed to do light drillings during working hours. Heavy drilling can also be done after working hours as from 4:00 till 8pm during weekdays provided you have informed the SIFB about same in advance. On Saturday as from 7:00 till 14:00

2. Can existing trunkings be used for cabling?
Bidder can use existing trunkings provided the trunkings are fixed back aesthetically.

3. Will parking slots be allocated throughout the implementation of the Project.
No Parking slot available for full day. Arrangement can be done exceptionally for embarking/disembarking of materials/equipment.
However, after 16.30 one parking slot can be made available in SIFB parking (head office) on weekdays and

4. Heat-mapping will require floor plans with scale in PDF format for better results.
Bidders will be provided with floor plans on a scale of 1:100 on A3 paper.
Send in attachment file name "SIFB plans to scale A3.pdf"

5. During the survey we were informed that the bidder will need to do new cabling works alongside the existing old network cabling and later do decommissioning of same. As such grateful to confirm the appropriate & desired SIFB approach to do the cabling works with restriction to do drilling only between 7:00 to 9:00 during weekdays and 7:00 to 12:00 on Saturdays since this will greatly impact the total project timeline as mostly cabling work will involve drilling for the new trunking.
Bidder will be allowed to do light drillings during working hours. Heavy drilling can also be done after working hours till 8pm during weekdays provided you have informed the SIFB about same in advance. On Saturday till 14:00
Decommissioning of existing cables must be done after testing and commissioning of new network infrastructure has been done.

6. During the on-site survey, we were informed that the existing servers & cabinet will move to an adjacent room whereby all the cabling works should be terminated and completed. Grateful to confirm if the bidder will be required to do inter-rack network cabling for the old network/server cabinet or we shall just terminate our data point in the existing cabinet and leave everything else untouched.
Bidder will require to do inter rack cabling.

7. Please confirm the cabling & termination for the network cabinet in 3rd floor since the existing one is currently in IT office. We were informed to terminate all network cabinet for the 3rd floor in Server room itself. Please confirm.
Bidder will have to terminate all cables for 3rd floor in the server room
8. As per tender requirement and compliance table we have the below queries pertaining to Core & Access Switches.
- Can we propose a Core switch with 2GB RAM and 1GB flash or less but ensure that our bid respects the uptime & SLA as per the maintenance contract?
 - Can we propose an Access switch with 2GB RAM and 1GB flash or less but ensure that our bid respects the uptime & SLA as per the maintenance contract?
- Bidder will need to meet the requirement as per tender document.**
9. As per tender requirement we are to quote for dual power supply Access PoE switches but during site visit we note that no dual electric power source present in the building. Since the bidder will need to comply with terms & SLA as per maintenance agreement can a non-poe switch be proposed for the Access PoE switches?
As per specifications regarding power supply for Access PoE switches, the switches proposed must support dual power supply slots and should proposed same specs for access switches.
10. Should the equipment be procured with 1 Year license upfront or 5 Years license upfront?
Bidder to quote as per Total Cost of Ownership for 5 years.
11. In what capacity are ICPS, BDO or any parties involved in the project?
BDO and ICPS are the appointed consultants by SIFB for this project.
12. Please share template for Bid Security. This shall be required by the banking institution generating the bid security.
Bidder can use the template provided by the Bank itself.
13. Kindly advise if we should quote for cold spare for the Access Points, Core/ Access switches and Primary/ DR Fortigates.
Bidder to refer to maintenance sheet.
14. Kindly advise if it is mandatory to quote for the whole lot.
Bidder will require to quote as a whole lot.

15. The following documents are missing in the RFP. Kindly advise.

- List of goods and delivery schedule (section V)

Send in attachment.

Section V. List of Goods & Delivery Schedule.

Items	Quantity	Make	Model	Delivery Date
Cabling Data Point				
Data Cabinet (1-42 U for server room)				
Data Cabinet				
Core Switch				
Access Switch				
Firewall				
Wi-Fi				
Others : Documentation, software, licenses...				
UPS				
Patch Panels				
PDU				
Data Points termination				

- List of related services and completion schedule (section VI)
Send in attachment.

Section VI. List of services & Completion Schedule

Items	Start-Date	End-date	Remarks
Installation of Cabinet			
Cabling			
Installation of UPS			
Installation of Firewall			
Installation of switch			
Configuration of Firewall			
Configuration of Switches			
Installation of WIFI			
Configuration of WIFI			
Documentation and topology			
Training			

16. Kindly advise if OPEX model is acceptable.

Bidder must quote for CAPEX model based on a total cost of ownership for 5 years.

17. As per the Section 5.1, the total number of data points specified is 310 whereas as per Section 1, Introduction and Price Schedule Form, the total number of data points specified is 314. Kindly advise.

The total number of data points is 314.

18. The Firewall Technical Specification requirements for the Primary Site match precisely the datasheet values for Fortigate 100F, while those for the secondary Site align with Fortigate 200E.

Please confirm if we have the flexibility to propose alternative vendors, provided that the performance exceeds the actual maximum requirements throughout the solution's lifetime, and they are recognized as Gartner Magic Quadrant Leaders for Network Firewall?

Bidder may propose alternative vendors provided it meet the minimum requirements.

19. For instance, the requirements for IPSec VPN or New Sessions/Second exceeds more than double the highest usage the organization could ever achieve. Even if the connectivity permitted 11.5Gbps of IPSec VPN throughput as requested, the corresponding NGFW protection throughput is 10 times less would not adequately secure the flow.

Please confirm if slightly lower specifications can be considered for these aspects, while ensuring that performance exceeds the actual maximum requirements over the lifetime of the solution? This approach would enable significant cost savings for SIFB, while still surpassing the requirements for all other core features requested.

Bidder must meet the minimum requirements.

20. It is mentioned in the RFP, that “Drilling is scheduled to take place on weekdays between 7:00 and 9:00, on Saturday from 7:00 to 12:00”. Please confirm if the number of hours can be extended.

Bidder will be allowed to do light drillings during working hours. Heavy drilling can also be done after working hours till 8pm during weekdays provided you have informed the SIFB about same in advance. On Saturday till 14:00

21. What is the license expiry date for the existing Fortinet FG-200E firewall?

2/26/2026

22. Regarding the existing monitoring software (SolarWinds), please to advise on the following:

- Which product is currently in use?
Network Performance Monitor v12.1
- What is the Current license level?
See attached screenshot detail below

MAIN ORION SERVER DETAILS

Orion

Module Name	Orion Platform
Version	2017.1.3
Service Pack	3
Nodes currently monitored	229
Total nodes in license	250
Volumes currently monitored	77
Total volumes in license	250
Total HA Pools in use	0
Total HA Pools in License	0

NPM

License	Production
Product Name	Network Performance Monitor
Version	12.1
Service Pack	None
Current number of interfaces	182
Allowed number of interfaces	250

- What is the number of available free licenses that can be used to add new nodes?
Current allowed number of interfaces:182
Allowed number of interfaces 250
- What is the current licenses expiry date?
21Nov 2024 renewable yearly
- On which Platform (Server Hardware and Software) is the current monitoring solution installed?
Windows 2012R2 virtual machine on VMware

23. In case a new monitoring system is proposed, please advise if SIFB will provide the underlying Platform (Server Hardware and Software)?

A new Virtual Machine replacing/upgrading our existing machine can be provided.

24. What is the current license expiry date for the existing Fortinet FG-200E firewall?

2/26/2026

25. What type of electrical power supply will be provided by SIFB for the connection to proposed UPS?

Bidder will have to specify the type of electrical power supply they will require for the proposed UPS.

26. Should the bidder quote for UPS cabling works (Plugs, Circuit Breakers, Panels...etc)?

All electric works will be carried out by the SIFB. Bidder will have to connect the UPS to the power supply.

27. Regarding the Test reports to be submitted for cabling, please clarify whether the cable test certification should be as per International best practice using calibrated certified instruments. (For e.g. Fluke Networks, Trend Networks....etc).

Bidder will have to use calibrated certified instrument as per International best practice for the cable test certification.

28. Regarding the payment of the remaining 10% of the contract value one year after successful commissioning and successful completion of works and at the end of one year warranty period.

Please advise if this payment can be released in exchange of a bank guarantee from a reputable bank.

Bidder will have to abide to the mentioned payment terms and conditions